

**Prepared for Bernalillo County Behavioral Health
Initiative: Mobile Crisis Teams Calls for Service
Monthly Counts for August 2021**

September 2021

Table 1 reports the total dispatched calls for service, the total number of enroute calls for service, the total number of calls which arrived on scene, and average time on scene for each MCT unit and its corresponding agency from March 2018 [project inception] to the most recent full month for which we have call for service data.

Table 1: Calls for Service for March 2018 - August 2021

	BCSO		APD				BCFD	
Team	1	3	2	4	5	6	1	Total
Dispatched	1,155	839	2,170	1,326	741	1,226	21	7,478
Enroute	1,061	730	2,135	1,295	734	1,179	20	7,154
On Scene	617	546	1,970	1,190	645	1,053	18	6,039
% Dispatched Enroute	91.2%	87.0%	98.4%	97.7%	99.1%	96.2%	95.2%	95.0%
% Dispatched on Scene	53.4%	65.1%	90.8%	89.7%	87.0%	85.9%	85.7%	79.7%
Average Time on Scene (Minutes)	62.6	97.6	57.3	74.8	52.0	58.7	67.6	64.6 ¹

Table 2 reports total dispatched calls for service, the total number of enroute calls for service, the total number of calls which arrived on scene, and average time on scene for each MCT unit and its corresponding agency for the month of August 2021.

Table 2: Calls for Service for August 2021

	BCSO		APD				BCFD	
Team	1	3	2	4	5	6	1	Total
Dispatched	27	19	37	42	27	50	21	223
Enroute	27	17	35	38	25	49	20	211
On Scene	15	13	32	35	22	44	18	179
% Dispatched Calls Enroute	100%	89.5%	94.6%	90.5%	92.6%	98.0%	95.2%	94.3%
% Dispatched Calls Arrived on Scene	55.6%	68.4%	86.4%	83.3%	81.5%	88.0%	85.7%	78.4%
Average Time on Scene (Minutes)	73.6	54.1	43.1	50.3	51.0	69.5	67.6	57.8 ²

¹ This number represents the weighted average of MCT time-on-scene which adjusts the row average by number of calls per MCT which arrived on scene. In total, there have been 390,373 minutes of MCT services provided on scene from March 2018 - August 2021 of calls which arrived on scene.

² This number represents the weighted average of time-on-scene which adjusts the row average by number of calls per MCT which arrived on scene. In total, there were 10,342 minutes of MCT services provided on scene for August 2021.

Table 3 reports the total dispatched calls for service and enroute calls for service for all MCTs by month from January 2021 to present.

Table 3: Year to Date Calls for Service 2021

	Jan.	Feb.	Mar.	Apr.	May	Jun.	Jul.	Aug.	Sep.	Oct.	Nov.	Dec.	Total
Dispatched	105	98	79	89	204	232	254	223					1,284
Enroute	104	91	74	88	193	211	239	211					1,211
On Scene	93	77	66	88	158	171	207	179					1,039
% Dispatched Calls Enroute	99.0%	92.9%	93.7%	98.9 %	94.6%	90.9%	94.1%	94.3%					94.8%
% Dispatched Calls on Scene	88.6%	78.6%	83.5%	89.9%	77.5%	73.7%	81.5%	78.4%					81.5%

Figure 1 plots the geographic distribution (heatmap) of all dispatched MCT calls for August 2021 for APD.

Figure 1: Heatmap of CFS Data for August 2021 (APD)

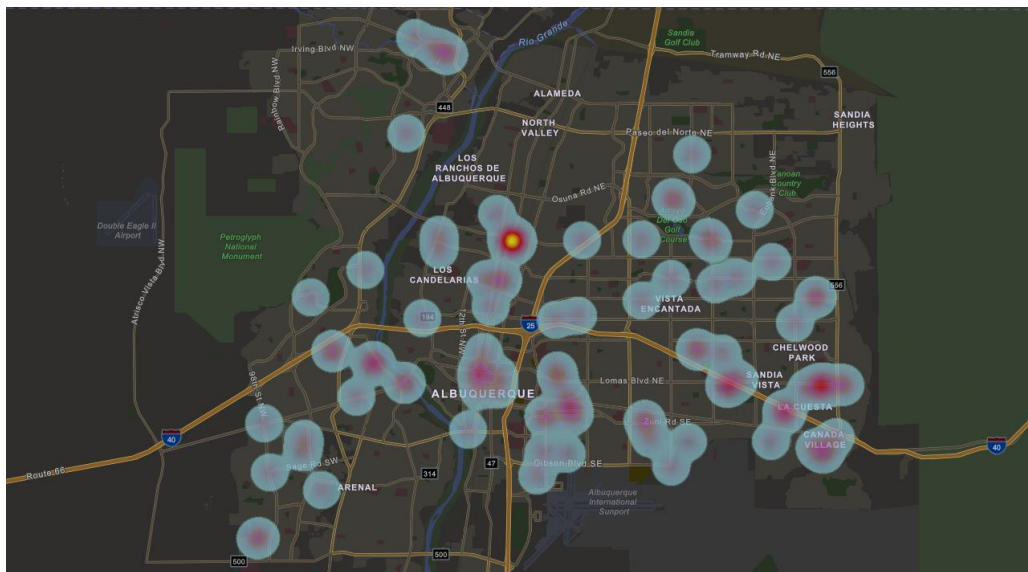


Figure 2 plots the geographic distribution (heatmap) of all dispatched MCT calls for August 2021 for BCSO.

Figure 2: Heatmap of CFS Data for August 2021 (BCSO)

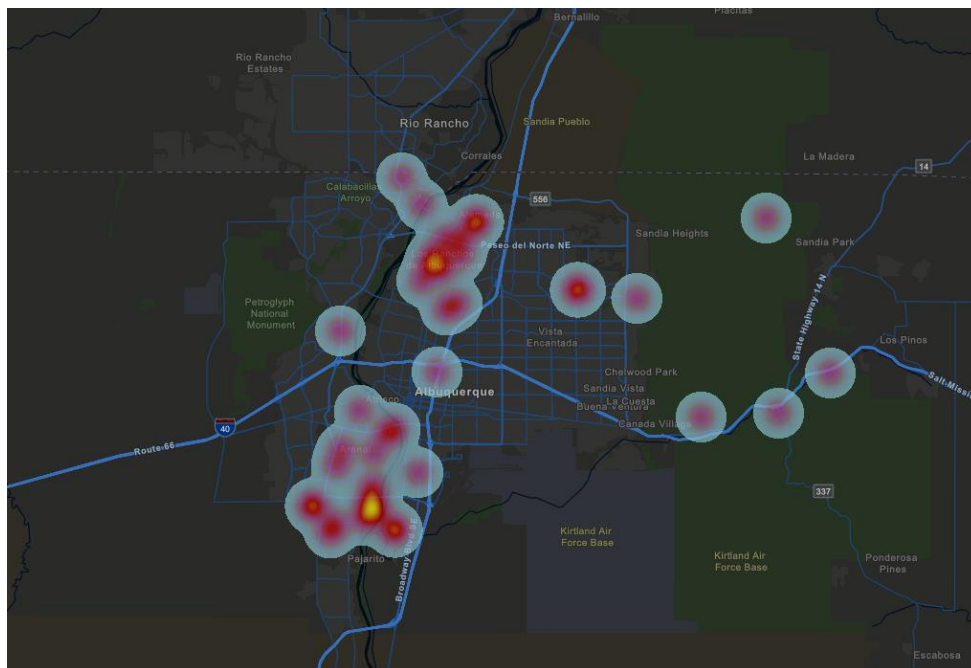


Figure 3 charts the distribution of call type codes for all MCT calls dispatched by APD in August 2021. APD and BCSO codes vary which is why we report results separately.

Figure 3: Distribution of MCT Call Types for August 2021 (APD)

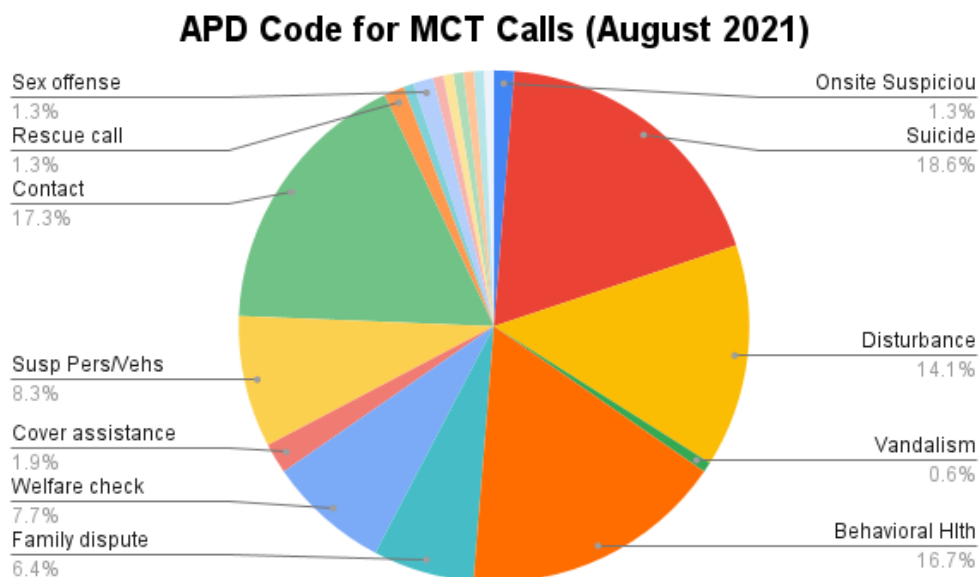


Figure 4 charts the distribution of call type codes for all MCT calls dispatched by BCSO in August 2021.

Figure 4: Distribution of MCT Call Types for August 2021 (BCSO)

